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AI Governance Platform

Product Sheet



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Model Monitoring

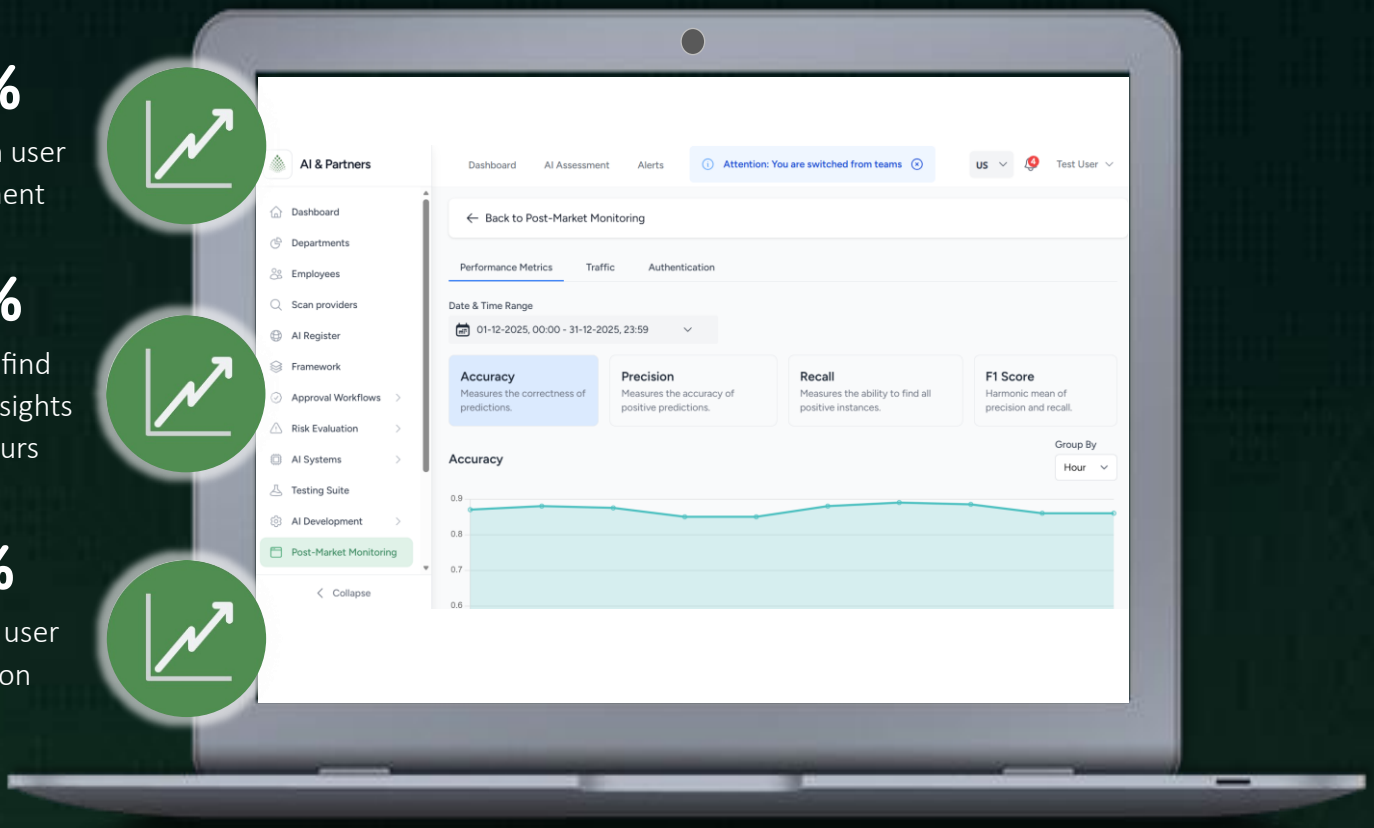
Ongoing surveillance and safety monitoring post-deployment

Catch performance bottlenecks, issues, and model decay before they affect end users

20%
Increase in user engagement

95%
of teams find valuable insights =<24 hours

30%
Increase in user satisfaction



Main Features

- **Continuously** monitors deployed AI systems to detect performance decline.
- **Integrates** with data sources via APIs and other pipelines for real-time information collection.
- **Evaluates** key performance metrics: *Accuracy* (overall correctness of predictions), *Precision* (how often positive predictions are correct), *Recall* (relevancy of incidents identified) *and F1 Score* (precision + recall).

Regulatory Reference

EU AI Act — Article 72
(Post-Market Monitoring System)

- **Acts** as post-market monitoring system continuously collecting and reviewing performance and safety data after deployment.
- **Analyses** real-world operational data to verify ongoing compliance during AI lifecycle.
- **Supports** timely corrective actions and reporting when non-compliance is detected.

Revenue Drivers

- **Lower** cost of team productivity as staff spend less time on catching model problems in production.
- **Increase** user engagement as assessing model performance in real-time allows faster deployment of new, personalised recommendation models.
- **Deliver** personalised experiences as higher accuracy enables precise learning from user behaviour.

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Model Drift

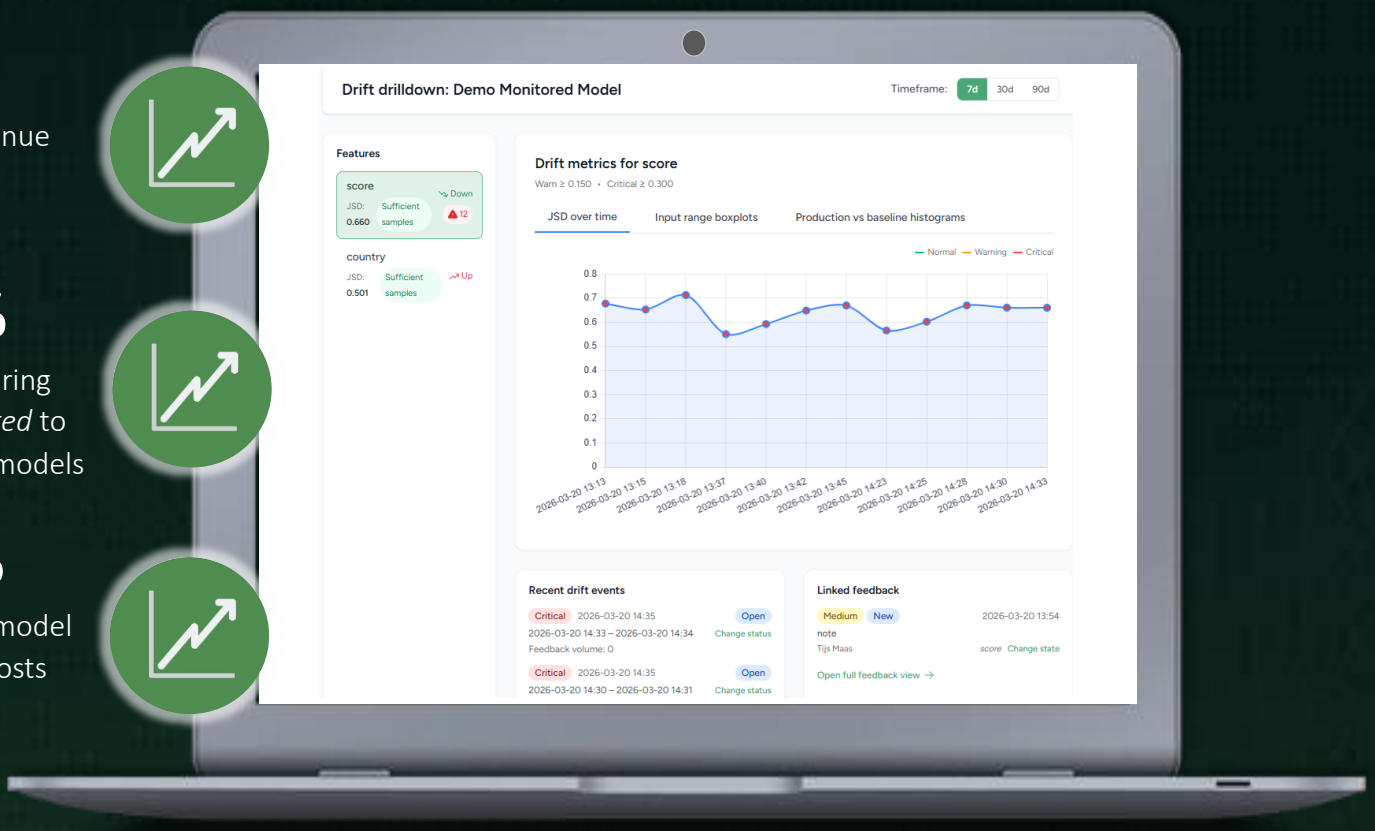
Detect & correct model performance degradation over time

Identify drift early before stale predictions impact users and outcomes

9%
Annual revenue saved

40%
ML engineering time *redirected* to building new models

75%
Reduction in model operation costs



Main Features

- **Tracks** how much a model's live input data has shifted away from the data it was originally trained on, flagging features at risk.
- **Visualises** drift patterns over time using easy-to-read charts, boxplots, and distribution comparisons between live and baseline data.
- **Alerts** teams when drift reaches warning or critical levels, with linked notes, status tracking, and a full log of drift incidents.

Regulatory Reference

EU AI Act — Article 17
(Quality Management System)

- **Alerts** teams in real time when model behaviour diverges from its trained baseline.
- **Logs** and timestamps drift incidents for fast investigation and traceability.
- **Supports** prompt retraining or redeployment before regulatory thresholds are breached.

Revenue Drivers

- **Reduces** time-to-decision as drift detection automates the identification of underperforming models, rather than manual work.
- **Improves** model-driven revenue by keeping predictions accurate and trustworthy through ongoing drift monitoring and retraining.
- **Advances** productivity by giving teams a single interface to monitor, manage, and remediate drifting models across all pipelines.

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Alerts Section

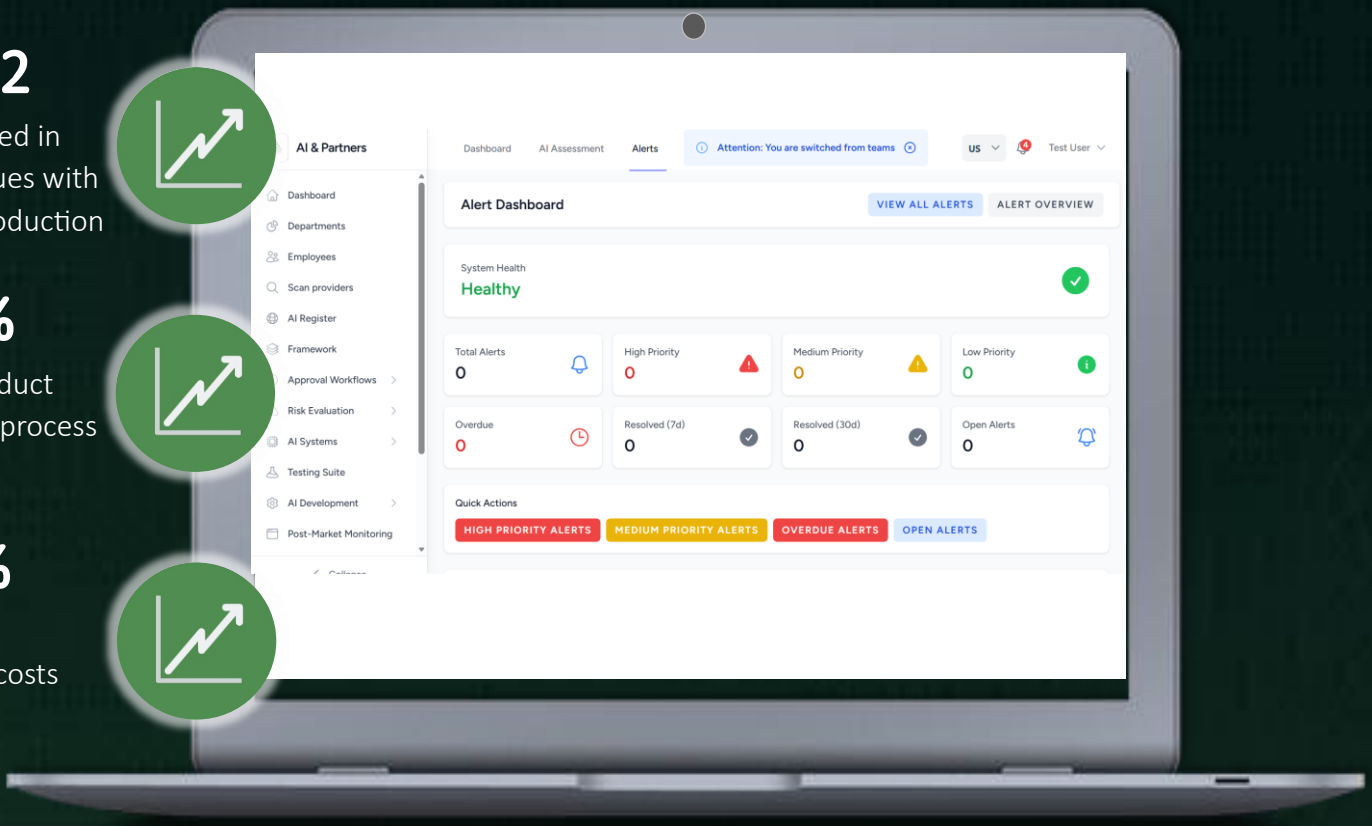
Real-time notifications for events and compliance gaps

Set-up configurable alerts that surface anomalies, and performance issues

=<72
Hours saved in resolving issues with models in production

25%
Faster product development process

97%
Cut in evaluation costs



Main Features

- **Monitors** key risk triggers (e.g., untested models, unassigned mitigations, expired audit certifications).
- **Pushes** real-time notifications for a risk trigger to the interface.
- **Color-codes** events (e.g., red for critical, amber for warning), timestamped, linking them to response workflows.

Regulatory Reference

EU AI Act — Article 72
(Post-Market Monitoring System)

- **Sends** real-time alerts when performance issues or compliance gaps are detected.
- **Helps** track and analyse incidents quickly.
- **Enables** prompt corrective actions in response to risks or non-compliance.

Revenue Drivers

- **Lower** cost of issues in production as staff can immediately resolve identified issues rather than letting costs mount up.
- **Shorter** development cycles as alerts notify staff of model decay that drive immediate action.
- **Optimise** model performance since notifications show potential weaknesses before a full remediation is needed.

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Dashboard

Central summary interface for entire AI governance platform

Access a single command centre that aggregates performance data across AI lifecycle

15%
Improvement in targeted marketing effectiveness

10%
Increase in operational efficiency

15%
Increase in revenue



Main Features

- **Aggregates** AI system metrics and displays them in real-time, including:
  - **Risk** exposure
  - **Mitigation** progress
  - **Compliance** status
  - **Overall** system health
- **Ingests** data from various modules – including the model monitoring feature – and presents it in visual summaries.

Regulatory Reference

EU AI Act — Article 72
(Post-Market Monitoring System)

- **Provides** a central view of AI performance and risks.
- **Aggregates** real-time KPIs and compliance evidence to ensure the system remains compliant throughout its lifecycle.
- **Tracks** mitigation progress and risk exposure.

Revenue Drivers

- **Stronger** sales growth since higher performing models enable better understanding of consumer behaviour.
- **Increased** operational efficiency as better decision-making supported by reliable models.
- **Growth** in revenue driven by scalable models analysing real-time data to recommend optimal pricing.

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Traceability

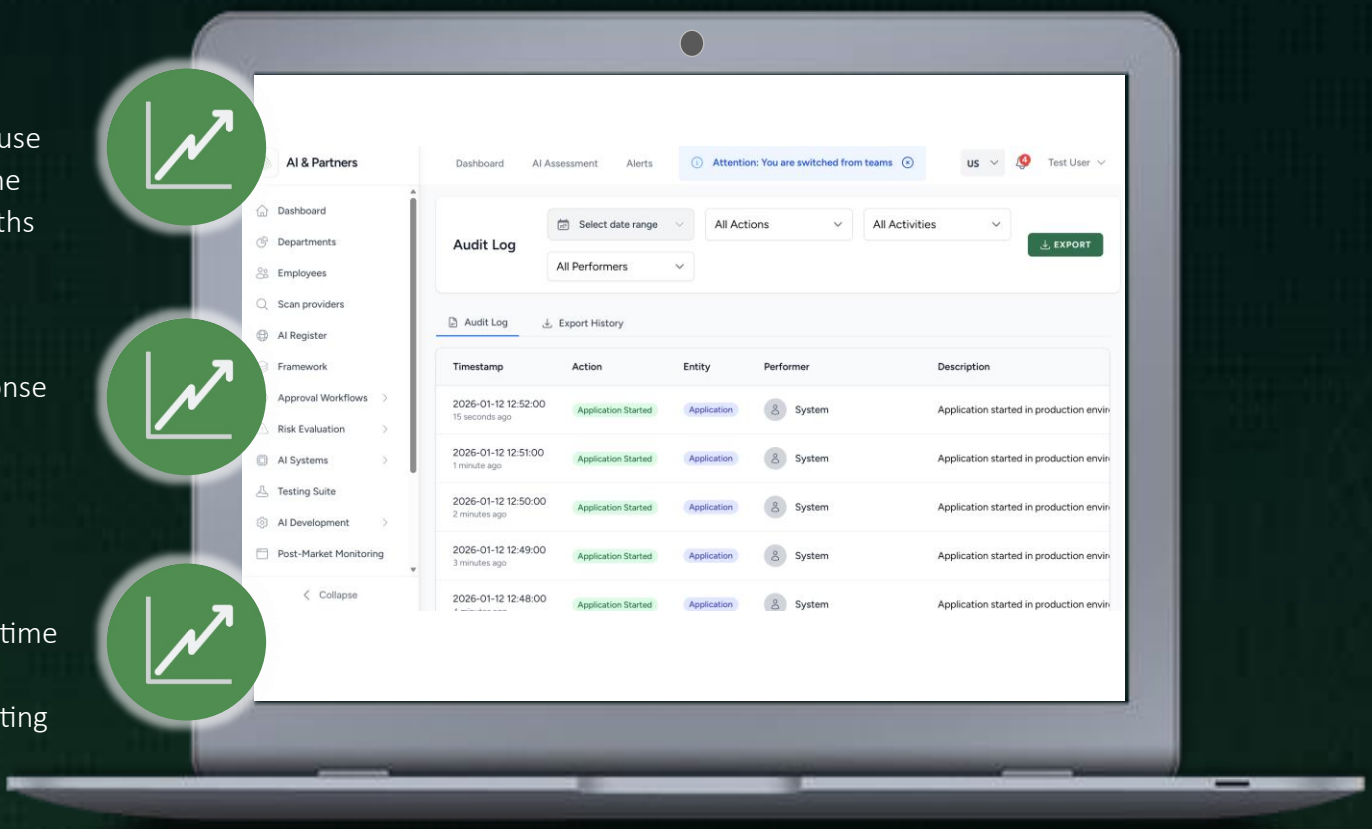
Complete, event logging for every AI lifecycle stage

Capture, link, and preserve every AI event into a single, queryable trace

15+
Production use cases in the first 6 months

50%
Faster response time

90%
Reduction in time spent troubleshooting



Main Features

- **Logs** all actions with every decision, change, or mitigation step auditable and connected to its origin.
- **Captures** and stores structured data for every interaction.
- **Each** event is treated as a digital object with linked records to, for example, origin (who created it, when, and under what context).

Regulatory Reference

EU AI Act — Article 12
(Record Keeping)

- **Automatically** captures and links every event and change into a single, queryable record.
- **Keeps** time-stamped records across the AI lifecycle so actions can be traced back during incidents or major changes.
- **Stores** preserved, searchable logs for investigations.

Revenue Drivers

- **Teams** work from shared datasets, catching issues early in pre-launch validation and holding comparable metrics in production.
- **Queryable** traces link model drift events to root causes meaning resources can be allocated effectively.
- **Aggregation** of traces feeds role-based views (e.g., CISO) for informed governance decisions.

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API Integration

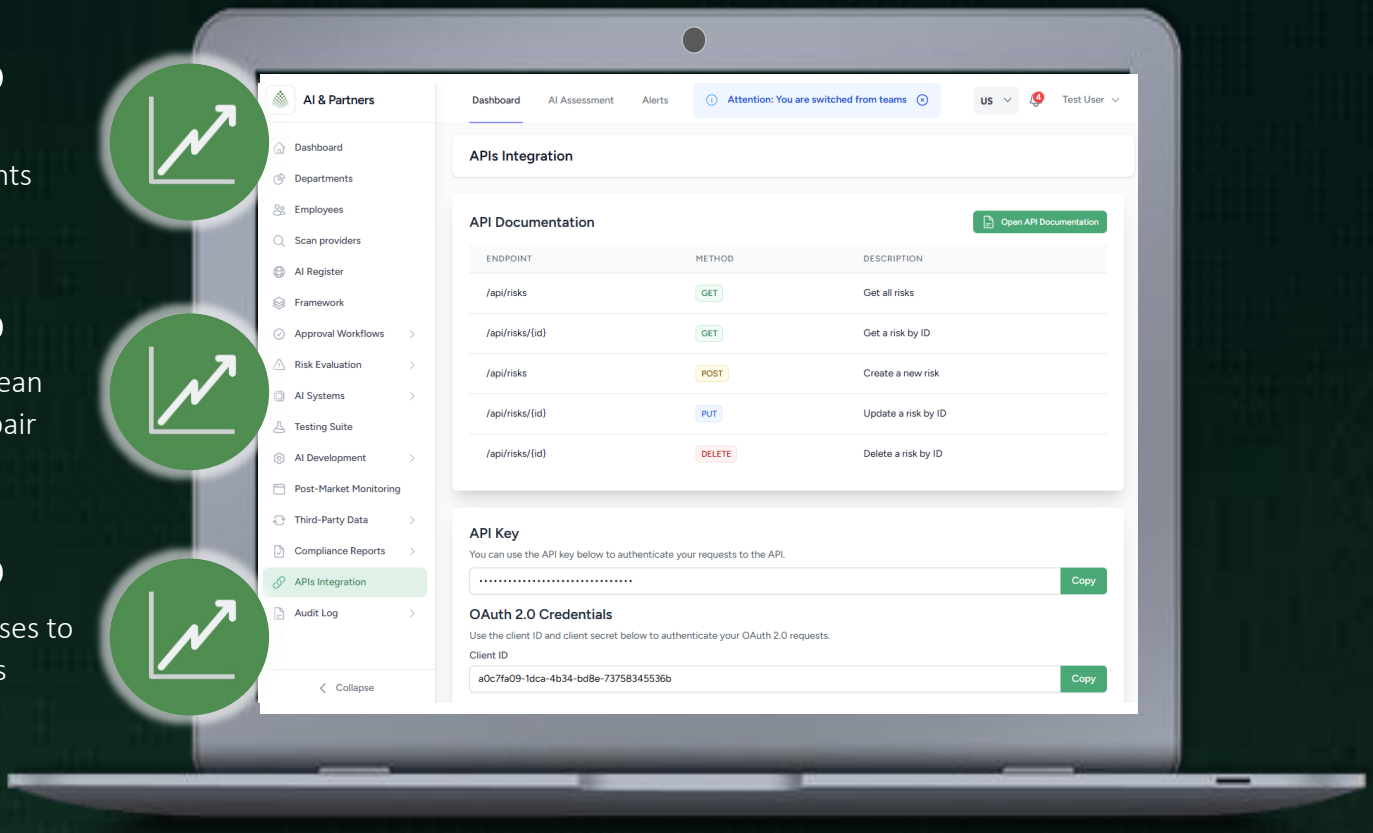
Secure integrations to enterprise systems in real time

Access an API layer (and connector library) for data exchange with external systems

80%
Faster deployments

70%
Reduced mean time to repair

75%
Faster responses to incidents



Main Features

- **Expose** endpoints that allow secure, structured, and standardised communication with external systems.
- **Supports** real-time data synchronisation, automated controls, and audit trail generation.
- **Provides** a range of RESTful APIs authenticated using OAuth 2.0 and token-based access controls.

Regulatory Reference

EU AI Act — Article 17
(Quality Management System)

- **Provides** secure, auditable integrations that are documented and versioned.
- **Sends** real-time monitoring and performance data into the QMS automatically.
- **Generates** traceable audit logs of API activity (who, when, what changed).

Revenue Drivers

- **Interface** allows staff to deploy, monitor, and manage AI models via data pipeline integrations.
- **Auto-link** remediation tasks to the root cause, automating verification workflows in mitigation trackers.
- **Queryable** traces reveal exact failure points (e.g., drift at stage A linked to data source B), permitting teams to skip log dives and act directly.



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